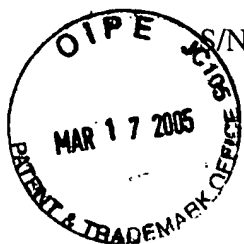


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S/N: 10/028,958

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Nguyen et al. Examiner: Knowlin, T.
Serial No.: 10/028,958 Group Art Unit: 2642
Filed: December 19, 2001 Docket No.: 60027.0238US01/BS01261
Title: Conference Call Setup Automation

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on March 14, 2005.


Leonard J. Hope

RESPONSE AND AMENDMENT

Mail Stop AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

The present communication is in response to the Office Action dated December 16, 2004. Please enter the following amendments to the claims and consider the following remarks addressing all points raised by the Office Action as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 8 of this paper.